### Bamboo 🄅 Health

# Quick Reference Guide – Making a Request in PMP AWAR<sub>x</sub>E

1. Navigate to the PMP AWAR<sub>x</sub>E login page (<u>https://louisiana.pmpaware.net/login</u>).

Note: If a password reset is needed, use the "Reset Password" link.

- 2. Once logged in, select the **RxSearch** tab, then choose **Patient Request**.
- 3. Enter search criteria.

Note: At a minimum, you must provide:

- First name (full or partial\*)
- Last name (full or partial\*)
- Date of birth (must be in MM/DD/YYYY format)
- Prescription fill dates (must be in MM/DD/YYYY format)
- Click *Search* at the bottom of the screen to submit your request.
- 5. Matching patient history will now display.

*Note: If Multiple Patients* are identified, you will be presented with the option to *Refine Your Search* by providing additional search information or you can select a *Single, Multiple, or All Returned Patient Groups* to include in your patient prescription request results.

- Click on "*Run Report*" and the patient prescription results will be displayed.
- 7. To print form, click on the *PDF* button or convert the form to a CSV (Microsoft Excel) file. You may retrieve your searches and the search results of any delegates by clicking on the **Requests History** tab.

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Patient Requ	est				Patient Rx Rec Can't view the fiile? Get Adobe Act	
Patient Info					* Indicates Rec	uired Fiel
First Name*		Last Name*				
		Lust Hume				
Partial Spelling		Partial Spelling				
Date of Birth*						
MM/DD/YYYY						
Phone Number						
Prescription Fill Dat	tes					
Prescription dates have	to within the last	3 years.				
From*	To*					
06/27/2016	06/27/20	17				
Street Address City PMP Interconnect S	State Select	State 💌	ip			
			t information, selec	t the states you wis	h to include in your search.	
Select All						
A Alabama	Alaska	Arizona				
c California	Colorado	Connecticut				
D Delaware						
F Florida						
G Georgia						
H Hawaii	_	_	_			
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K Kansas	Maryland	New Hampshire				
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K Kansas L Louisiana M Maine N Nebraska	Maryland	New Hampshire				

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### Search Tips:

- *\*Partial Spelling:* Using Partial Spelling can be helpful for hyphenated or commonly abbreviated names (Will vs. William). At a minimum, enter the first three characters of the patient's First and/or Last Name.
- *Prescription Fill Dates*. The maximum time period for your search is 60 months.
- *PMP Interconnect Search*. This allows you to search other participating state databases for the patient's records.

### To improve the likelihood of finding a specific patient:

- *For out-of-state searches:* Limit your search criteria to only the required fields.
- For in-state searches: In addition to the required fields, include additional details such as ZIP code.