



# Louisiana Board of Pharmacy

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## Prescription Monitoring Program Annual Report

Fiscal Year 2010-2011

July 1, 2011

## **Introduction**

Act 676 of the 2006 Louisiana Legislature authorized the development, implementation, operation, and evaluation of an electronic system for the monitoring of controlled substances and other drugs of concern that are dispensed within the state or dispensed by a licensed pharmacy outside the state to an address within the state. The goal of the program is to improve the state's ability to identify and inhibit the diversion of controlled substances and drugs of concern in an efficient and cost-effective manner and in a manner that shall not impede the appropriate utilization of these drugs for legitimate medical purposes.

The Board developed the program to capitalize on existing technologies. Pharmacies are already required to utilize electronic recordkeeping systems for the prescriptions they dispense, and they are already using electronic means to communicate prescription transaction information for business purposes such as insurance claim adjudication. With respect to prescriptions for controlled substances, federal and state rules already require the collection, recording, and maintenance of a variety of data elements for each prescription. The program requires each pharmacy to periodically report its eligible prescription transactions to the program as soon as possible, but in no event more than seven days after the date of dispensing. The data collector analyzes each data submission to monitor for completeness of required data fields, and then adds the data from successful submissions to the database. The data collector also operates a web portal to receive queries from authorized users. The enabling legislation defined authorized users and granted direct and indirect access to the database. Authorized users with direct access include (1) prescribers while caring for their own patients, (2) dispensers while caring for their own patients, (3) regulatory agencies for the prescribers and dispensers, while monitoring their own licensees, (4) representatives from Louisiana Medicaid, while monitoring program recipients, and (5) Board program staff. Direct access users may query the program's database directly through a web portal. Authorized users with indirect access includes local, state, and federal law enforcement or prosecutorial officials, but only upon production of a court order, warrant, subpoena, administrative request, or other judicial document substantiating a legitimate law enforcement inquiry. Upon receipt of such documents, program staff performs the query through the web portal and then electronically communicates the data to the requestor. The operation of the program is fully automated, necessitating a minimal amount of staffing costs.

## **Implementation**

The Prescription Monitoring Program (PMP) was implemented in August 2008. The Board opened an office for the program within the Board's office complex and engaged a program manager and administrative coordinator. At the conclusion of the public bid process, the Board entered into a contract with Health Information Designs, Inc. (HID) to administer the technical aspects of the Board's program. After developing an implementation plan, the Board notified all pharmacies in September 2008 of the requirement to dispense eligible prescription transactions to HID, and further, the requirement for all pharmacies to report historical data dating back to June 1, 2008 and that all pharmacies should complete the reporting of historical transactions by the end of December 2008. During November 2008, program staff developed a web-based orientation program required by the PMP law. The web-based approach was developed as a cost-efficient alternative to convening several meetings with practitioners in various locations across the state. In December 2008, the Board notified all prescribers and dispensers wishing to acquire direct access privileges of the requirement to complete the web-based orientation program prior to receiving their access privileges. Program staff also provided personal instruction to designated representatives of the licensing agencies and law enforcement agencies. The web portal to the program database was opened to queries on January 1, 2009, and the program remains fully functional.

## **Advisory Council**

The enabling legislation created the PMP Advisory Council to assist the Board in the development and operation of the program. The Board shall seek, and the advisory council shall provide, information and advice regarding: (1) which controlled substances should be monitored, (2) which drugs of concern demonstrate a potential for abuse and should be monitored, (3) design and implementation of educational courses required by the PMP law, (4) methodology to be used for analysis and interpretation of prescription monitoring information, (5) design and implementation of a program evaluation component, and (6) identification of potential additional members to the advisory council. The original legislation specifically identified the 25 organizations named to the council and further, named the leader of the organization but permitted the leader to name a designee to function in the absence

of the appointee. The organizations represented on the council include the licensing agencies for the prescribers and dispensers, the professional membership organizations for the prescribers and dispensers, organizations representing federal, state, and local law enforcement agencies, as well as representatives from the legislature. The advisory council has elected its own leadership, adopted policies and procedures for its operations, and meets on a quarterly basis.

The 2010 Legislature passed legislation removing the Louisiana State Board of Examiners of Psychologists from the membership of the council, based on the 2009 legislation transferring responsibility for the licensure and regulation of medical psychologists from that board to the Louisiana State Board of Medical Examiners. The medical board has been a member of the council since its inception. Additional legislation calls for the addition of veterinarians to the program and added membership positions to the council for the Louisiana State Board of Veterinary Medicine as well as the Louisiana Veterinary Medical Association.

### **Interstate Collaboration**

During the research and development phase of the program, the Board reached out to other states either operating or developing their own program. We gained an awareness of the Alliance of States with Prescription Monitoring Programs (ASPMP), an organization designed to help states develop, operate and improve their prescription monitoring programs, and further, to assist in the development of national standards for such programs. We received assistance from a number of states operating programs, and we have returned the favor by assisting programs still in the developmental phase. One of the major accomplishments of the alliance is a standard set of performance metrics to be used by agencies to evaluate their programs. We have adopted those standard performance metrics to report some of our program's data.

Approximately 40 states are operating programs, some within the board of pharmacy and others within other state agencies. The program in operation the longest dates back to 1939. Some states collect prescription data only for drugs listed in Schedule II, some in II through IV, some in II through V, and some with Schedules II through V plus drugs of concern. Some of the programs are not electronic, and some of the electronic programs do not use web-based platforms for queries and responses. The programs in some states were developed in response to law enforcement issues, and healthcare providers are not authorized to access program information; in some states, information access is restricted to healthcare providers and law enforcement agencies are prohibited from having access to program information. The project to enable interstate sharing of data requires coordination of technical issues related to differing software, as well as management of administrative issues related to who has legal access to program data. As the Louisiana program matures and the standards for interstate sharing are developed, the Board will collaborate with other interested states to develop the required agreements to facilitate that objective.

The Alliance has been working with several federal agencies to construct an architecture and system for the interstate sharing of prescription monitoring data. After several years of work, the Prescription Drug Monitoring Information Exchange (PMIX) appears to be near completion. Consultations with the HID indicate the Board's cost for participating in PMIX is approximately \$100,000 over a four year period. With the awareness of a similar effort by a separate organization, the Board deferred initiating an affiliation with the PMIX network. The National Association of Boards of Pharmacy (NABP), of which the Board is a member, developed an alternative architecture and system for the interstate sharing of prescription monitoring data, the NABP PMP-InterConnect (PMP-i). The PMP-i is open to all state programs, whether they are housed in pharmacy board offices or other state agencies. Moreover, NABP has agreed to fund the participation costs for all state programs for at least the first five years, and hopefully, much longer. The Louisiana Board of Pharmacy has agreed in principle to affiliate with the PMP-i. An additional software enhancement from HID is required; we hope to initiate interstate sharing before the end of the 2011 calendar year.

### **Performance Metrics**

The development of these performance metrics was accomplished by ASPMP; they are intended for use by programs fully operational as well as those still in development. To provide a basis for a comparative review of the program, we have included the data from the first year's report (first six months of 2009) as well as the data from the previous fiscal year.

- |    |   |   |
|----|---|---|
| 1. | What were your accomplishments within the reporting period?   | <p><b>2009:</b> Web portal operational.</p> <p><b>2010:</b> (a) Established a secure web portal access for law enforcement (LE) to request and receive data.</p> <p style="padding-left: 20px;">(b) At practitioner's request, purchased program update to re-format patient reports in a chronological sequence.</p> <p><b>2011:</b> (a) Enhancement allowing prescribers to view Prescriptions authorized under their DEA Registration Number.</p> <p style="padding-left: 20px;">(b) Changed to a 7-day reporting requirement for dispensers.</p> <p style="padding-left: 20px;">(c) Provided indirect access to out-of-state law enforcement agencies.</p> <p style="padding-left: 20px;">(d) Began monitoring 'drugs of concern'; i.e., products containing tramadol and butalbital /acetaminophen.</p> <p style="padding-left: 20px;">(e) Initiated rulemaking for inclusion of certain prescriptions dispensed by veterinarians.</p> |
| 2. | What goals were accomplished?   | <p><b>2009:</b> Program fully operational.</p> <p><b>2010:</b> Initiated unsolicited reporting to practitioners.</p> <p><b>2011:</b> Increased reporting frequency of prescriptions.</p>  |
| 3. | What problems or barriers did you encounter, if any, within the reporting period that prevented you from reaching your goals? | <p><b>2009:</b> None.</p> <p><b>2010:</b> None.</p> <p><b>2011:</b> None.</p>   |
| 4. | Is there any assistance to be requested to address any problems or barriers identified in Item No. 3?                         | <p><b>2009:</b> No.</p> <p><b>2010:</b> No.</p> <p><b>2011:</b> No.</p>   |
| 5. | Are you on track to fiscally and programmatically complete your program?  | <p><b>2009:</b> Yes.</p> <p><b>2010:</b> Yes.</p> <p><b>2011:</b> Yes.</p>  |
| 6. | What major activities are planned for the next twelve months?   | <p><b>2009:</b> (a) Enhancement of report prepared for practitioners</p> <p style="padding-left: 20px;">(b) Improvement of access for law enforcement agencies</p> <p><b>2010:</b> (a) Enhancement allowing prescribers to view prescriptions authorized under their DEA Registration Number.</p> <p style="padding-left: 20px;">(b) Change to a 7-day reporting requirement for dispensers.</p> <p style="padding-left: 20px;">(c) Provide indirect access to out-of-state law enforcement agencies.</p> <p style="padding-left: 20px;">(d) Begin monitoring 'drugs of concern', beginning with products containing butalbital/acetaminophen and tramadol.</p> <p style="padding-left: 20px;">(e) Initiate rulemaking for inclusion of eligible</p>  |

prescriptions dispensed by veterinarians.

- 2011:** (a) Introducing ASAP Version 4.1 as a reporting option for dispensers while retaining the option to use ASAP 95.  
(b) Automation of unsolicited reporting process, via software upgrade.  
(c) Software upgrade to allow more detailed parameters for construction of queries.  
(d) An enhancement to identify invalid prescriber DEA registration number.

7. Are there any innovative accomplishments you would like to share? **2009:** No.  
**2010:** No.  
**2011:** No.
8. For this reporting period, how many licensed licensed prescribers were trained formally (classroom setting) in the use of the program? **2009:** Zero.  
**2010:** Zero.  
**2011:** Zero.
9. For this reporting period, how many licensed prescribers were trained informally (via the Internet or mass mailings) in the use of the Program? **2009:** (a) 1,458 trained via web program  
(b) 1,040 completed enrollment process  
**2010:** 878 trained via web program and completed the enrollment process (1,918 since program inception).  
**2011:** 614 trained via web program and completed the enrollment process (2,532 since program inception).
10. For this reporting period, how many licensed prescribers were there in your state? **2009:** 17,968 (excluding 985 veterinarians)  
**2010:** 18,185 (excluding 1,000 veterinarians)  
**2011:** 16,050 (excluding 926 veterinarians)
11. For this reporting period, how many licensed dispensers were trained formally (classroom setting) in the use of the program? **2009:** Zero.  
**2010:** Zero.  
**2011:** Zero.
12. For this reporting period, how many licensed dispensers were trained informally (via the Internet or mass mailings) in the use of the program? **2009:** (a) 830 trained via web program  
(b) 603 completed enrollment process  
**2010:** 361 trained via web program and completed the enrollment process (964 since program inception).  
**2011:** 390 trained via web program and completed the enrollment process (1,354 since program inception).
13. For this reporting period, how many licensed dispensers were there in your state? **2009:** 6,890.  
**2010:** 6,779.  
**2011:** 7,158.
14. For this reporting period, how many individuals authorized to conduct investigations were **2009:** 15 – direct users  
**2010:** Zero – indirect users

	trained formally (classroom setting) in the use of the program?	<b>2011:</b> Zero – indirect users
15.	For this reporting period, how many individuals authorized to conduct investigations were trained informally (via the Internet or mass mailings) in the use of the program?	<b>2009:</b> 16 – direct access + 15 – indirect access <b>2010:</b> 13 – direct access + 48 – indirect access <b>2011:</b> 3 – direct access + 37 – indirect access
16.	For this reporting period, how many individuals authorized to conduct investigations were there in your state?	<b>2009:</b> Not available. <b>2010:</b> Not available. <b>2011:</b> Not available.
17.	For this reporting period, how many coroner reports indicated that controlled prescription drug use was the primary or contributing cause of death?	<b>2009:</b> Not available. <b>2010:</b> Not available. <b>2011:</b> Not available.
18.	For this reporting period, how many solicited reports were produced for prescribers?	<b>2009:</b> 122,862 <b>2010:</b> 299,377 <b>2011:</b> 432,935
19.	For this reporting period, how many unsolicited reports were produced for prescribers?	<b>2009:</b> Zero <b>2010:</b> 535 <b>2011:</b> 1,877
20.	For this reporting period, how many solicited reports were produced for dispensers?	<b>2009:</b> 36,666 <b>2010:</b> 91,724 <b>2011:</b> 134,972
21.	For this reporting period, how many unsolicited reports were produced for dispensers?	<b>2009:</b> Zero <b>2010:</b> 453 <b>2011:</b> 1,555
22.	For this reporting period, how many solicited reports were produced for individuals authorized to conduct investigations?	<b>2009:</b> 365 – indirect users + 226 – direct users <b>2010:</b> 776 – indirect users + 1,172 – direct users <b>2011:</b> 1,483 – indirect users + 1,127 – direct users
23.	For this reporting period, how many unsolicited reports were produced for individuals authorized to conduct investigations?	<b>2009:</b> Zero <b>2010:</b> 28 <b>2011:</b> Zero
24.	For this reporting period, how many individuals had prescriptions filled for drugs listed in Schedule II?	<b>2009:</b> 211,931 <b>2010:</b> 276,814 <b>2011:</b> 302,785
25.	For this reporting period, how many non-liquid doses for each of the following drug categories	<b>2009:</b> (a) 33,585,838 (b) Zero

- were associated with individuals that had prescriptions filled for drugs listed in Schedule II? (a) Pain relievers, (b) Tranquilizers, (c) Stimulants, and (d) Sedatives.
- (c) 21,091,659  
(d) 434  
**2010:** (a) 69,003,241  
(b) Zero  
(c) 46,629,399  
(d) 1,455  
**2011:** (a) 73, 677, 962  
(b) Zero  
(c) 52,320,070  
(d) 2,646
26. For this reporting period, how many individuals had prescriptions filled for drugs listed in Schedule II from 5 or more prescribers at 5 or more pharmacies?  
**2009:** 181  
**2010:** 685  
**2011:** 809
27. For this reporting period, how many non-liquid doses for each of the following drug categories were associated with individuals that had prescriptions filled for drugs listed in Schedule II from 5 or more prescribers at 5 or more pharmacies? (a) Pain relievers, (b) Tranquilizers, (c) Stimulants, and (d) Sedatives.  
**2009:** (a) 129,139  
(b) Zero  
(c) 19,486  
(d) Zero  
**2010:** (a) 689,939  
(b) Zero  
(c) 155,552  
(d) 30  
**2011:** (a) 795,770  
(b) Zero  
(c) 198,715  
(d) Zero
28. For this reporting period, how many individuals had prescriptions filled for drugs listed in Schedule II from 10 or more prescribers at 10 or more pharmacies?  
**2009:** 3  
**2010:** 18  
**2011:** 16
29. For this reporting period, how many non-liquid doses for each of the following drug categories were associated with individuals that had prescriptions filled for drugs listed in Schedule II from 10 or more prescribers at 10 or more pharmacies? (a) Pain relievers, (b) Tranquilizers, (c) Stimulants, and (d) Sedatives.  
**2009:** (a) 3,050  
(b) Zero  
(c) Zero  
(d) Zero  
**2010:** (a) 31,635  
(b) Zero  
(c) 5,565  
(d) Zero  
**2011:** (a) 41,268  
(b) Zero  
(c) Zero  
(d) Zero
30. For this reporting period, how many individuals had prescriptions filled for drugs listed in Schedule II from 15 or more prescribers at 15 or more pharmacies?  
**2009:** Zero  
**2010:** 3  
**2011:** 3

31. For this reporting period, how many non-liquid doses for each of the following drug categories were associated with individuals that had prescriptions filled for drugs listed in Schedule II from 15 or more prescribers at 15 or more pharmacies? (a) Pain relievers, (b) Tranquilizers, (c) Stimulants, and (d) Sedatives.
- 2009:** (a) Zero  
(b) Zero  
(c) Zero  
(d) Zero  
**2010:** (a) 7,384  
(b) Zero  
(c) Zero  
(d) Zero  
**2011:** (a) 8,794  
(b) Zero  
(c) Zero  
(d) Zero
32. For this reporting period, how many individuals had prescriptions filled for drugs listed in Schedules II and III?
- 2009:** 775,669  
**2010:** 1,107,886  
**2011:** 1,184,646
33. For this reporting period, how many non-liquid doses for each of the following drug categories were associated with individuals that had prescriptions filled for drugs listed in Schedules II and III? (a) Pain relievers, (b) Tranquilizers, (c) Stimulants, and (d) Sedatives.
- 2009:** (a) 113,189,996  
(b) Zero  
(c) 22,513,115  
(d) 531,536  
**2010:** (a) 230,002,114  
(b) Zero  
(c) 48,813,908  
(d) 1,058,772  
**2011:** (a) 24,522,280  
(b) Zero  
(c) 53,973,399  
(d) 987,923
34. For this reporting period, how many individuals had prescriptions filled for drugs listed in Schedules II and III from 5 or more prescribers at 5 or more pharmacies?
- 2009:** 1,799  
**2010:** 5,426  
**2011:** 5,774
35. For this reporting period, how many non-liquid doses for each of the following drug categories were associated with individuals that had prescriptions filled for drugs listed in Schedules II and III from 5 or more prescribers at 5 or more pharmacies? (a) Pain relievers, (b) Tranquilizers, (c) Stimulants, and (d) Sedatives.
- 2009:** (a) 1,302,246  
(b) Zero  
(c) 131,295  
(d) 3,333  
**2010:** (a) 5,438,770  
(b) Zero  
(c) 616,905  
(d) 12,897  
**2011:** (a) 5,582,138  
(b) Zero  
(c) 711,211  
(d) 17,239
36. For this reporting period, how many individuals had prescriptions filled for drugs listed in Schedules II and III from 10 or more prescribers
- 2009:** 81  
**2010:** 219  
**2011:** 224



at 10 or more pharmacies?

37. For this reporting period, how many non-liquid doses for each of the following categories were associated with individuals that had prescriptions filled for drugs listed in Schedules II and III from 10 or more prescribers at 10 or more pharmacies? (a) Pain relievers, (b) Tranquilizers, (c) Stimulants, and (d) Sedatives.
- 2009:** (a) 70,186  
(b) Zero  
(c) 8,194  
(d) 88  
**2010:** (a) 302,396  
(b) Zero  
(c) 26,748  
(d) 785  
**2011:** (a) 299,916  
(b) Zero  
(c) 17,295  
(d) 752
38. For this reporting period, how many individuals had prescriptions filled for drugs listed in Schedules II and III from 15 or more prescribers at more pharmacies?
- 2009:** 7  
**2010:** 37  
**2011:** 24
39. For this reporting period, how many non-liquid doses for each of the following categories were associated with individuals that had prescriptions filled for drugs listed in Schedules II and III from 15 or more prescribers at 15 or more pharmacies? (a) Pain relievers, (b) Tranquilizers, (c) Stimulants, and (d) Sedatives.
- 2009:** (a) 5,726  
(b) Zero  
(c) Zero  
(d) 68  
**2010:** (a) 61,648  
(b) Zero  
(c) 2,389  
(d) 410  
**2011:** (a) 34,564  
(b) Zero  
(c) Zero  
(d) 12
40. For this reporting period, how many individuals had prescriptions filled for drugs listed in Schedules II and III and IV?
- 2009:** 1,445,323  
**2010:** 2,028,659  
**2011:** 2,049,661
41. For this reporting period, how many non-liquid doses for each of the following drug categories were associated with individuals that had prescriptions filled for drugs listed in Schedules II and III and IV? (a) Pain relievers, (b) Tranquilizers, (c) Stimulants, and (d) Sedatives.
- 2009:** (a) 124,809,685  
(b) 22,012,033  
(c) 28,455,484  
(d) 19,395,104  
**2010:** (a) 251,956,081  
(b) 45,637,489  
(c) 60,973,713  
(d) 39,913,215  
**2011:** (a) 254,364,060  
(b) 47,994,921  
(c) 65,502,198  
(d) 41,126,586
42. For this reporting period, how many individuals had prescriptions filled for drugs listed in Schedules
- 2009:** 2,674  
**2010:** 8,369

- II and III and IV from 5 or more prescribers at 5 or more pharmacies? **2011:** 8,691
43. For this reporting period, how many non-liquid doses for each of the following drug categories were associated with individuals that had prescriptions filled for drugs listed in Schedules II and III and IV from 5 or more prescribers at 5 or more pharmacies? (a) Pain relievers, (b) Tranquilizers, (c) Stimulants, and (d) Sedatives. **2009:** (a) 1,781,420  
(b) 191,184  
(c) 220,235  
(d) 122,044  
**2010:** (a) 7,504,678  
(b) 964,000  
(c) 1,117,925  
(d) 604,080  
**2011:** (a) 7,502,443  
(b) 1,047,774  
(c) 1,194,150  
(d) 622,498
44. For this reporting period, how many individuals had prescriptions filled for drugs listed in Schedules II and III and IV from 10 or more prescribers at 10 or more pharmacies? **2009:** 115  
**2010:** 326  
**2011:** 317
45. For this reporting period, how many non-liquid doses for each of the following drug categories were associated with individuals that had prescriptions filled for drugs listed in Schedules II and III and IV from 10 or more prescribers at 10 or more pharmacies? (a) Pain relievers, (b) Tranquilizers, (c) Stimulants, and (d) Sedatives. **2009:** (a) 99,419  
(b) 9,331  
(c) 14,149  
(d) 8,907  
**2010:** (a) 415,151  
(b) 54,648  
(c) 68,626  
(d) 29,203  
**2011:** (a) 390,009  
(b) 55,000  
(c) 44,167  
(d) 28,212
46. For this reporting period, how many individuals had prescriptions filled for drugs listed in Schedules II and III and IV from 15 or more prescribers at 15 or more pharmacies? **2009:** 11  
**2010:** 48  
**2011:** 35
47. For this reporting period, how many non-liquid doses for each of the following drug categories were associated with individuals that had prescriptions filled for drugs listed in Schedules II and III and IV from 15 or more prescribers at 15 or more pharmacies? (a) Pain relievers, (b) Tranquilizers, (c) Stimulants, and (d) Sedatives. **2009:** (a) 9,677  
(b) 144  
(c) 90  
(d) 704  
**2010:** (a) 74,635  
(b) 9,587  
(c) 13,691  
(d) 3,661  
**2011:** (a) 45,423  
(b) 8,253  
(c) 630  
(d) 3,291

48. Number of stakeholders engaged in the program through memoranda of understanding, meeting  
**2009:** 25 organizations  
**2010:** 25 organizations  
**2011:** 26 organizations, effective August 15, 2010
49. Total number of stakeholders necessary to affect policy change.  
**2009:** 11 members constitutes a quorum, by policy.  
**2010:** 11 members constitutes a quorum, by policy.  
**2011:** 11 members constitutes a quorum, by policy.

### Additional Metrics

Beyond the performance metrics developed by ASPMP, our program tracks additional measures reflecting volume of prescription transactions reported to the program’s database, the number of prescribers and dispensers authorized to access the data as well as the number of solicited reports (queries) performed by those authorized users.

	2009	2010	2011	Total
Prescriptions reported to program	11,418,797	11,639,969	12,534,302	35,593,068
New authorized users – prescribers	1,040	878	614	2,532
New authorized users – dispensers	603	361	390	1,354
Solicited reports – prescribers	91,150 (74%)	299,377 (77%)	434,090 (76%)	824,617 (76%)
Solicited reports – dispensers	31,775 (26%)	91,724 (23%)	134,863 (24%)	258,362 (24%)
Solicited reports – law enforcement	317	776	1,048	2,141
Solicited reports – regulatory agencies	276	1,172	1,641	3,089
Solicited reports – average per day	679	1,077	1,566	1,193

### Funding

It is important to note there is no legislative appropriation for the program. The enabling legislation authorizes the application for and use of grants from any and all sources, which we have used. The legislation also authorizes the imposition and collection of an annual fee from all prescribers of controlled substances as well as all pharmacies licensed by the Board of Pharmacy. The annual fee shall not exceed \$25.

For Fiscal Year 2010-2011, the program received revenues of approximately \$416,000 and sustained expenses of approximately \$322,000. Professional services from the program vendor consumed 40% of the total expenses, and staffing costs represented another 53% of that total. The remaining 7% represents operating costs such as postage, telephone, etc. With respect to the excess revenues, the Board intends to make additional investments in software enhancement to improve the utility of the program by prescribers, dispensers and law enforcement agencies.

### Outlook for Next Fiscal Year

The program continues to enroll new authorized users, and the daily average number of queries continues to increase. Based on information from programs in other states, we anticipate approximately 20% of the total number of prescribers and dispensers will become authorized users, and further, we anticipate approximately 1,600 queries per day through the web portal.

In response to feedback from the user community, we intend to invest additional funds in software upgrades and enhancements to improve the functionality of the system. Further, we intend to take the necessary steps to position the Louisiana program to participate in the interstate sharing of prescription monitoring data.

The program's enabling legislation requires the program to develop educational initiatives related to the use and misuse of controlled substances. As the implementation efforts stabilize, the program will engage in collaborative efforts with other interested stakeholders for the development of educational initiatives for both professional and consumer sectors.

## **Conclusion**

The program has completed 30 months of operation. Based on feedback from authorized users, it appears to represent an efficient and cost-effective use of resources. Data from the program suggests we have made some early contributions to the reduction of diversion of controlled substances. Our interstate collaborations have yielded high marks for our program design and operation. We look forward to fully developing the potential of our program to identify and inhibit the diversion of controlled substances in Louisiana.

We acknowledge the contributions from Ms. Sarah Blakey, Administrative Coordinator, and Mr. Joseph Fontenot, Program Manager, for their participation in the development of this report and the operation of the program.

Prepared by:  
Malcolm J. Broussard  
Executive Director