

Title: COVID-19 Public Health Emergency:
Remote Pharmacy Practice

Policy No. I.D.9

Issued: 03-21-2020
Ratified: 05-27-2020
Extended: 11-18-2020

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1. §1527 – *Remote Access to Medical Orders* authorized a hospital pharmacy to allow its own pharmacists to access the pharmacy’s dispensing information system from a location outside the pharmacy, subject to three restrictions relative to security and confidentiality of the records within the system.
 2. The Board had previously initiated the promulgation process to transfer the contents of that rule from *Chapter 15 – Hospital Pharmacy* to *Chapter 11 – Pharmacies* to allow all pharmacies to benefit from that rule.
 3. The Board President previously interpreted this rule [see *PPM.I.D.3*] to authorize all pharmacies to allow its pharmacists to access the pharmacy’s dispensing information system from a location outside the pharmacy, subject to the three restrictions cited in the rule. This interpretation authorized pharmacists to practice remotely.
 4. The Board office received requests from several pharmacies seeking to continue pharmacy services in compliance with physical distancing requirements by allowing other licensees (interns, technicians, and technician candidates) to also work remotely.
 5. The Board President authorized an expansion of his previous interpretation to authorize any pharmacy to allow any of its licensed personnel to practice remotely, with the pharmacist still responsible for supervising their personnel.
 6. During their November 18, 2020 meeting, the members voted to extend this interim policy until the conclusion of the public health emergency unless terminated sooner.